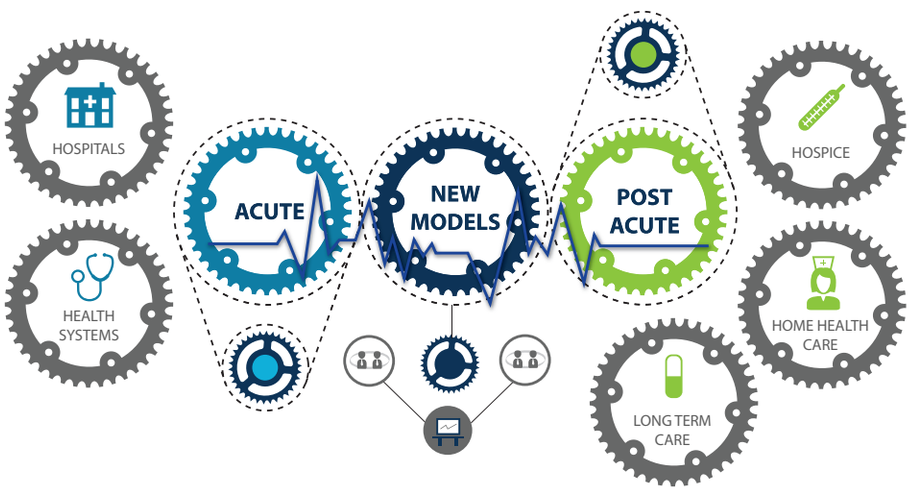
Get to know mcbee.

Innovative solutions for financial, operational, and clinical challenges *across the continuum of care.*

3,800+ CLIENTS NATIONWIDE

43+ YEARS IN HEALTH CARE

350+ SUBJECT MATTER EXPERTS



Our expertise is **guaranteed.** Our solutions ***empower.***

OUR SERVICES

With a client base that spans the continuum of care, our insight into both acute and post acute operations will *position your organization to thrive* under new models.

CARE MANAGEMENT SUPPORT **BUNDLED PAYMENT SOLUTIONS**

DENIALS & APPEALS **CLINICAL COMPLIANCE** **INTERIM MANGEMENT**

REVENUE CYCLE IMPROVEMENT

BILLING SERVICES **EPISODE MANAGEMENT** **REVENUE RECOVERY**

OASIS ACCURACY **CODING SERVICES**

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INSIDE STORY

Admission nurse role *improves OASIS accuracy by 17%*

CLIENT PROFILE:
A home care agency on the west coast with an average of 250+ starts of care per month

Due to recent clinician turnover, the agency was unable to thorougly train new staff with internal resources.

McBee implemented a unique admissions nurse team focused exclusively on OASIS documentation and scoring at the start of care

17%
increase in OASIS accuracy

CHALLENGE

This agency was experiencing inaccuracies in OASIS scoring due to recent clinician turnover. Agency leadership found that dedicating ample resources to thoroughly train new staff in OASIS accuracy was necessary, but beyond what their internal resources could provide at the time. This ultimately led to inaccuracies in coding, causing below average clinical and financial outcomes. After a series of reviews, the agency sought a new approach to clinician education.

SOLUTION

Our clinical team worked with the agency to brainstorm a unique model–an admission nurse team focused exclusively on OASIS documentation and scoring at the start of care.

Our clinical team met weekly with the agency quality assurance team to assess the results of the new model. Together, they evaluated the clinician scores and reviewed areas for improvement in OASIS scoring. Our team then met with the admission nurse team to review the side-by-side comparisons of OASIS scoring, explaining specific rationale and providing guidance to help the admissions team learn how to accurately score the OASIS items. This model fostered an interactive learning environment where clinicians shared their own patient scenarios as part of the educational experience.

RESULTS

The implementation of an admission nurse team proved a successful model at this agency. The admission nurse accuracy rates were much higher than other clinicians–the admission team averaged a more than 92% accuracy rate. Previously, the agency's average accuracy rate was 75%. Before the admission nurse role, the agency often scored patients' functional abilities inaccurately.

Making improvements to key OASIS items, like functional ability, has led to an average potential financial impact of more than $850 per record. The admissions team reports a high level of job satisfaction and looks forward to weekly educational sessions McBee continues to provide.

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